

If you need to reset your CUSD District password, please complete the following steps:

1. On your device, open your preferred web browser in its private browsing mode, as follows:
 - a. Google Chrome: "Incognito mode",
 - b. Apple Safari: "Private Browsing mode",
 - c. Microsoft Edge: "InPrivate Browsing mode",
 - d. Firefox: "Private Browsing mode".
2. Copy or type the following address into the browser window you just opened:
<https://myaccount.microsoft.com/>
3. Login to the Microsoft Single Sign-On (SSO) dialogue box that comes up using your full district email address and existing password, INCLUDING the "@capousd.org".
4. If your password has already expired you will see the **Update your password** page. Enter your **Current password** and then your **New password** twice to confirm, according to the form fields, then click **Sign-In** to submit. You should then land on the Microsoft **MyAccount Home page** for your District account.
5. If you instead get an error message when you enter your new password, that means your new password does not meet the District's **Password Complexity Requirements**, such as the new requirement that any changed password must be at least 14 digits long.
For a complete list of the District's **Password Complexity Requirements** and other District **Password Support** documentation, please click the link or navigate to the [PASSWORD SUPPORT](#) page.